

St. Mary's Medical Center
Patient/Family Palliative Care Survey

Rating Scale:

1 = Very Dissatisfied 2 = Dissatisfied 3 = Neutral 4 = Satisfied 5 = Very Satisfied
N/A = Does not apply

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Please circle the response that best rates each question.

1. How satisfied were you with the amount of information provided to you about care and treatment options?

1 2 3 4 5 N/A

2. How satisfied were you with education and teaching material provided to you about your or your loved one's disease or symptoms?

1 2 3 4 5 N/A

3. How satisfied were you with the availability of chaplains or others to pray with you?

1 2 3 4 5 N/A

4. How satisfied were you with pain control after admission into the Palliative Care Program?

1 2 3 4 5 N/A

5. How satisfied were you with control of other symptoms (i.e. nausea, vomiting, anxiety, etc), after admission into the Palliative Care Program?

1 2 3 4 5 N/A

6. How satisfied were you with the extent that the Palliative Care Team listened to your questions and answered them directly?

1 2 3 4 5 N/A

(Continued on back)

7. How satisfied were you with the extent that the Palliative Care Team honored and supported you or your loved one's personal wishes, spiritual beliefs and valued traditions?

1 2 3 4 5 N/A

8. How satisfied were you with the Palliative Care Team's efforts to improve you or your loved one's quality of life?

1 2 3 4 5 N/A

9. How satisfied were you with the amount of information provided to you about signs and symptoms of approaching death, in an effort to prepare you for the dying and death process?

1 2 3 4 5 N/A

10. Please rate your overall satisfaction with the quality of care provided to you or your loved one by the Palliative Care Team.

1 2 3 4 5 N/A

11. Would you recommend others to request Palliative Care involvement for themselves or their loved ones if they are hospitalized at St. Mary's?

Yes No

If there is one thing that the Palliative Care Team could do better, what would that be?

Additional Comments: _____

Thank you for your time. The information you provided will be used to improve the Palliative Care Program here at St. Mary's Medical Center.

Please return this survey in the enclosed stamped envelope.

